



VERMONT

AGENCY OF HUMAN SERVICES
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection
103 South Main Street, Ladd Hall
Waterbury, VT 05671-2306
<http://www.dail.vermont.gov>
Voice/TTY (802) 871-3317
To Report Adult Abuse: (800) 564-1612
Fax (802) 871-3318

January 31, 2012

Mr. Christopher Keough, Administrator
St Joseph's Residential Care Home
243 North Prospect Street
Burlington, VT 05401-1609

Provider #: 0155

Dear Mr. Keough:

Enclosed is a copy of your acceptable plans of correction for the survey and complaint investigation conducted on **December 29, 2011**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script, reading "Pamela M. Cota".

Pamela M. Cota, RN, MS
Licensing Chief

PC:ne

Enclosure



PRINTED: 01/09/2012
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0155	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 12/29/2011
NAME OF PROVIDER OR SUPPLIER ST JOSEPH'S RESIDENTIAL CARE HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 243 NORTH PROSPECT STREET BURLINGTON, VT 05401		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
R1 00	Initial Comments: An unannounced onsite complaint investigation was conducted by the Division of Licensing and Protection on 12/29/11. Based on information gathered, there were regulatory findings.	R100			
R316 SS=E	<p>XI. RESIDENT FUNDS AND PROPERTY</p> <p>11.4 The resident shall not be solicited for gifts or other consideration by persons connected with the home, in any way.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observations, interviews and record review, the home failed to assure that one resident remained free from solicitation for gifts or other consideration by persons connected with the home. (Resident #1) Findings include:</p> <p>1. Per record review on 12/29/11, in a written statement signed on 3/23/11, Employee A described his/her witness of Employee B receiving a bank envelope from Resident #1 on 3/18/11. In an interview at 10:40 AM on 12/29/11, Employee A confirmed that s/he witnessed Employee B receiving a bank envelope from employee B. Per record review on 12/29/11, Employee B was dismissed from employment by the home for violation of the home's policy regarding the prohibition of requesting or taking money and purchased goods from a resident. Bank records of Resident #1, provided by the financial representative, identified (by asterisk) cash withdrawals in question, as follows: 12/6/10 \$300; 12/14/10 \$150; 12/17/10 \$200; 1/6/11 \$200; 2/22/11 \$250. Additionally, the bank records identified (by asterisk) Point of Service (POS) debits for purchased goods of question, as</p>	R316	<p>St. Joseph Residential Care Home follows Vermont Catholic Charities Policy HR00010 regarding Resident Rights/Abuse and Neglect (see attached)</p> <p>Policy HR00010 states, "Abuse, neglect, mistreatment, and/or financial exploitation of the residents is not tolerated."</p> <p>All new residents receive a copy of "Resident Rights" (attached). Copies of "Resident Rights" are posted on each residential floor.</p> <p>R316 POC accepted 1/26/12 Hamer RN / PMcTarn</p>	<p>3/1/10</p> <p>11/30/11</p>	

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

5899

K93U1

TITLE

(X6) DATE

1-23-12

If continuation sheet 1 of 3

Administrator

PML

Division of Licensing and Protection

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R316	Continued From page 1 follows: 1/24/11 \$42.86; 1/27/11 \$100.34; 3/1/11 \$78.60; 3/21/11 \$59.46. In an interview at 12:00 PM on 12/29/11, the Administrator confirmed that Employee B was dismissed for violating the home's policy regarding requesting or taking money or purchased goods from a resident.	R316			
R322 SS=E	XI. RESIDENT FUNDS AND PROPERTY 11.9 No licensee, staff or other employee of the home may solicit, offer or receive a gift, including money or gratuities, from a resident. Nominal gifts, such as candy or flowers that can be enjoyed by all staff, are permissible. This REQUIREMENT is not met as evidenced by: Based on record review and interviews, the home failed to assure that no employee of the home solicited or received gifts, including money, from one resident (Resident #1). Findings include: 1. Per record review on 12/29/11, in a written statement signed on 3/23/11, Employee A described his/her witness of Employee B receiving a bank envelope from Resident #1 on 3/18/11. In an interview at 10:40 AM on 12/29/11, Employee A confirmed that s/he witnessed Employee B receiving a bank envelope from employee B. Per record review on 12/29/11, Employee B was dismissed from employment by the home for violation of the home's policy regarding the prohibition of requesting or taking money and purchased goods from a resident. Bank records of Resident #1, provided by the financial representative, identified (by asterisk) cash withdrawals in question, as follows: 12/6/10 \$300; 12/14/10 \$150; 12/17/10 \$200; 1/6/11 \$200; 2/22/11 \$250. Additionally, the bank	R322	St. Joseph Residential Care Home follows Vermont Catholic Charities Policy HR00010 regarding Resident Rights/abuse and neglect. All new employees receive a copy of Vermont Catholic Charities HR Policies and Guidelines, and sign a verification of receipt form. (attached) Upon discovery, the employee in question was immediately discharged for violation of company policy. Annual in-service staff training is done for all employees on resident rights and abuse, neglect, mistreatment and/or financial exploitation of residents. The most recent in-service was completed October 6, 2011 R322 PDC accepted 1/26/12 JHosmer RN / Jmcaturn		3/1/10 3/22/11 10/6/11

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R322	Continued From page 2 records identified (by asterisk) Point of Service (POS) debits for purchased goods of question, as follows: 1/24/11 \$42.86; 1/27/11 \$100.34; 3/1/11 \$78.60; 3/21/11 \$59.46. In an interview at 12:00 PM on 12/29/11, the Administrator confirmed that Employee B was dismissed for violating the home's policy regarding requesting or taking money or purchased goods from a resident.	R322		